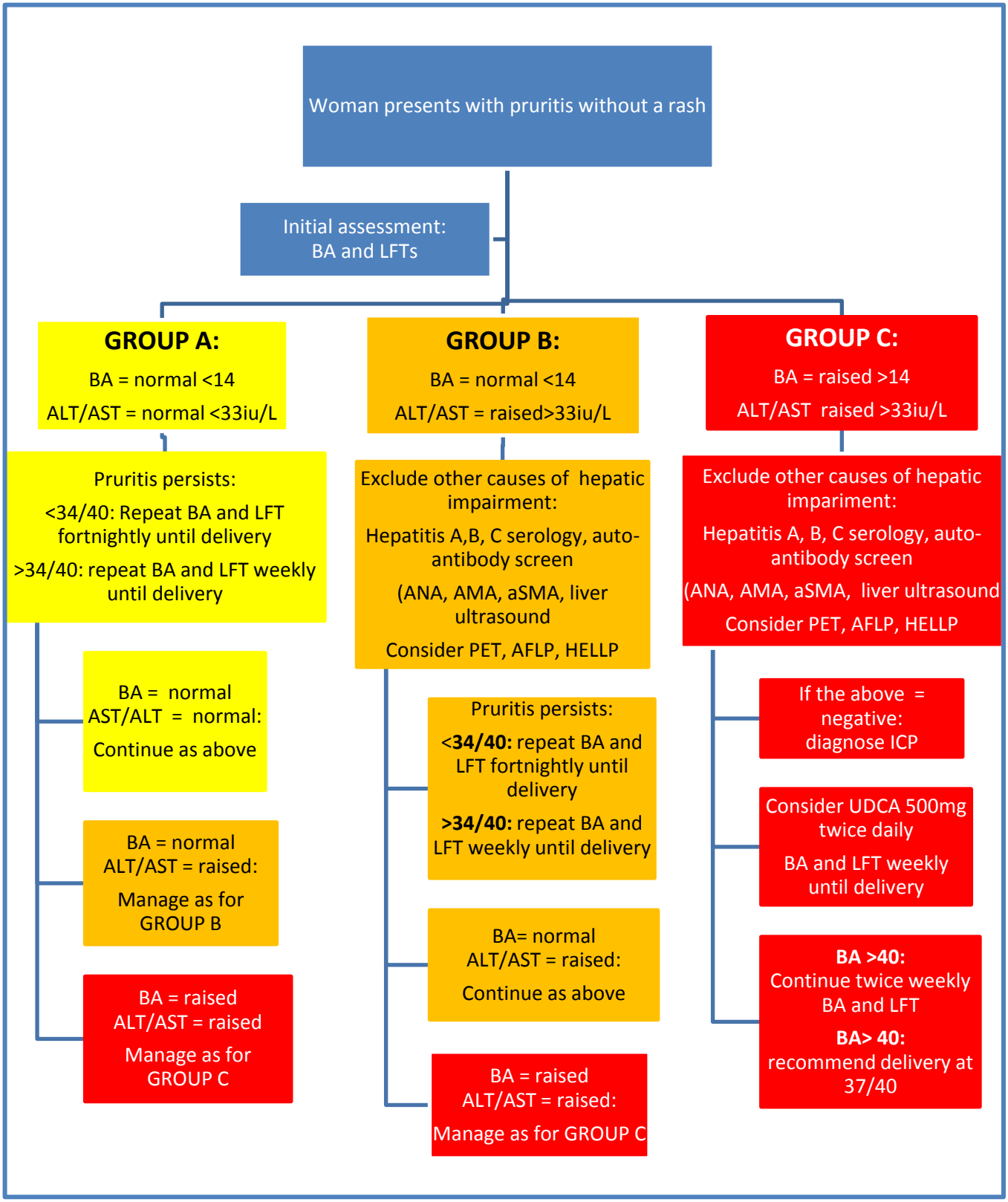APPENDIX 2: INVESTIGATIONS FLOWCHART